

Product Customer Delete Notifications Alerts

USER GUIDE

Overview

The e-commerce businesses sometimes gets significant losses in their sale due to site mis administration, especially in cases, if more than one administrator is responsible for site administering. E.g.: If any of the admin user deletes the product or customer, intentionally or unintentionally and other admin user(s) remained unaware of his delete activity.

In production environment, unexpected deletion of any item(s) means losing of revenue and ultimately losing of site customer(s).

In production environment, there must be such mechanism that triggers notifications or log all the events of product deletion like who delete the item(s)? At what time this activity was happening? What exactly item(s) were deleted?

Features

The module “Product Customer Delete Notifications, Alerts” triggers notification emails with information of admin user, time, customer email and product sku on deletion of any customer and product.

Product & Customer Delete Notification:

If any single or multiple customer(s) or product(s) gets deleted, a notification send to the provided list of email addresses. Each email list the following information:

- 1) Deleted product SKU(s).
- 2) Customer email address(s).
- 3) Admin user name.
- 4) At which time this activity was performed.

Support for Multiple Email(s):

A list of email address can be defined for receiving notification email(s).

Module Installation and Configurations

Installation:

- 1) Copy the module files at directory path:
/app/code/Folio3/ProductCustomerDeleteNotificationsAlerts/
- 2) Run following commands:
php bin/magento setup:upgrade
php bin/magento setup:di:compile
php bin/magento setup:static-content:deploy
- 3) Flush or refresh all the caches.

Configurations:

Screen-shots have been attached for highlighting each and every necessary configuration:

- 1) Go to stores→configuration->Folio3->Delete Notification. Enable the extension and insert comma separated email address(s):

The screenshot shows the Magento configuration interface. At the top, a yellow banner indicates that one or more integrations have been reset. Below this, the 'Configuration' page is displayed for the 'Default Config' store view. A second yellow banner confirms that the configuration has been saved. The left sidebar shows a navigation menu with categories: GENERAL, FOLIO3, CATALOG, CUSTOMERS, SALES, DOTMAILER, SERVICES, and ADVANCED. The 'FOLIO3' category is expanded, and 'Product Delete' is selected. The main content area shows the 'Alert Product Delete' configuration. The 'Is Enabled?' dropdown is set to 'Yes'. The 'CC Email(s)' text area contains the email addresses 'xyz@abc.com,alpha@bravo.com'. A note below the text area states 'Email must be comma separated.' The footer of the page includes the copyright notice 'Copyright © 2018 Magento Commerce Inc. All rights reserved.' and the version information 'Magento ver. 2.2.2' with a link to 'Report an Issue'.

For Magento (1.x & 2.x) Design, Development & Customization please visit us at:
<http://www.folio3.com/magento-development>

2) Go and delete any product.

The screenshot shows the Magento admin interface for the 'Products' section. A yellow notification bar at the top states: 'A total of 1 record(s) have been deleted.' Below this, a table lists products. The 'Strive Shoulder Pack' (SKU: 24-MB04) is selected, and an 'Actions' dropdown menu is open, showing options: 'Delete', 'Change status', and 'Update attributes'. The table has columns for Name, Type, Attribute Set, SKU, Price, Quantity, Visibility, Status, Websites, and Action.

	Name	Type	Attribute Set	SKU	Price	Quantity	Visibility	Status	Websites	Action
	Joust Duffle Bag	Simple Product	Bag	24-MB01	\$34.00	99.0000	Catalog_Search	Enabled	Main Website	Edit
<input checked="" type="checkbox"/>	 Strive Shoulder Pack	Simple Product	Bag	24-MB04	\$32.00	99.0000	Catalog_Search	Enabled	Main Website	Edit
<input type="checkbox"/>	 Crown Summit Backpack	Simple Product	Bag	24-MB03	\$38.00	100.0000	Catalog_Search	Enabled	Main Website	Edit
<input type="checkbox"/>	 Wayfarer Messenger Bag	Simple Product	Bag	24-MB05	\$45.00	100.0000	Catalog_Search	Enabled	Main Website	Edit
<input type="checkbox"/>	 Rival Field Messenger	Simple Product	Bag	24-MB06	\$45.00	100.0000	Catalog_Search	Enabled	Main Website	Edit
<input type="checkbox"/>	 Fusion Backpack	Simple Product	Bag	24-MB02	\$59.00	100.0000	Catalog_Search	Enabled	Main Website	Edit

For Magento (1.x & 2.x) Design, Development & Customization please visit us at:
<http://www.folio3.com/magento-development>

3) Product delete notification email.

Your Main Website Store | Notification Product Delete



www-data
Today, 2:31 PM
You; hello@example.com ✉

↩ Reply | ▾

Inbox

 LUMA

Following product(s) deleted by "admin".
Product Sku(s): **24-MB04**
Date / Time: **2018-10-07 09:31:45 AM**
Time-Zone: **GMT**

[About Us](#)
[Customer Service](#)

For Magento (1.x & 2.x) Design, Development & Customization please visit us at:
<http://www.folio3.com/magento-development>

4) Go and delete any customer.

[Add New Customer](#)

Search by keyword Filters Default View Columns Export

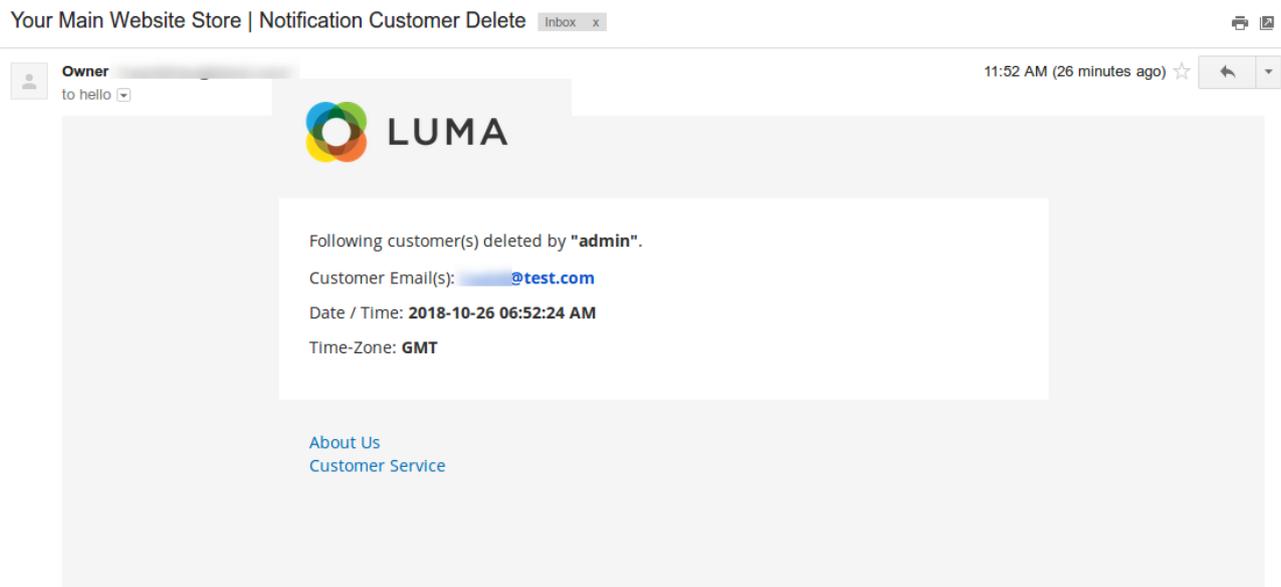
1 records found (1 selected) 20 per page 1 of 1

Actions	Email	Group	Phone	ZIP	Country	State/Province	Customer Since	Web Site	Confirmed email	Account Created in	Date of Birth	Tax VAT Number
<ul style="list-style-type: none">DeleteSubscribe to NewsletterUnsubscribe from NewsletterAssign a Customer GroupEdit	@folio3.com	General	111222333	60654	United States	Illinois	Oct 26, 2018 7:08:22 AM	Main Website	Confirmation Not Required	Default Store View		

Copyright © 2018 Magento Commerce Inc. All rights reserved. Magento ver. 2.2. [Report an Issue](#)

For Magento (1.x & 2.x) Design, Development & Customization please visit us at:
<http://www.folio3.com/magento-development>

5) Customer delete notification email.



For Magento (1.x & 2.x) Design, Development & Customization please visit us at:
<http://www.folio3.com/magento-development>