



Push Notification

User Guide

Let your buyers be updated regarding their order's status via push notification being received on portable phones as well as web browsers.

Admin Experience

- Log in to Magento2 admin > Folio3 Extensions > Push Notification
Enable the module

Configuration Search 79 admin

Store View: Default Config ? Save Config

✓ You saved the configuration.

FOLIO3	General Configuration
GENERAL	Module Enable <input type="text" value="Yes"/>
CATALOG	Log Push Notification <input type="text" value="Yes"/> <small>It will log all sent push notifications into the database.</small>
SECURITY	Notification Title <input type="text" value="Push notification"/>
CUSTOMERS	Firestore Configuration
SALES	Firestore Server Key <input type="text"/>
YOTPO	Firestore API Key <input type="text"/>
MAGEPLAZA EXTENSIONS	Auth Domain <input type="text"/>
ENGAGEMENT CLOUD	Database Url <input type="text"/>
SERVICES	Project ID <input type="text"/>
ADVANCED	Storage Bucket <input type="text"/>
	Messaging Sender ID <input type="text"/>
	App ID <input type="text"/>
	Measurement ID <input type="text"/>

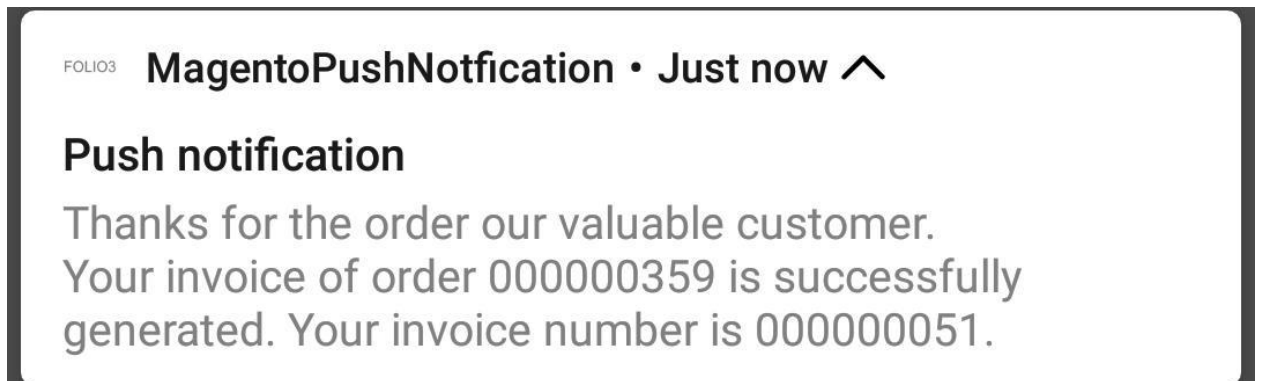
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- Enter the title that you wish to be displayed when the push notification will be received on mobile phone and on browser,

The screenshot shows the 'Configuration' page in a Magento admin interface. On the left is a sidebar with a menu of categories: FOLIO3, GENERAL, CATALOG, SECURITY, CUSTOMERS, SALES, YOTPO, MAGEPLAZA EXTENSIONS, ENGAGEMENT CLOUD, SERVICES, and ADVANCED. The main content area is titled 'Configuration' and has a 'Store View: Default Config' dropdown and a 'Save Config' button. A yellow banner at the top of the main area says 'You saved the configuration.' The 'General Configuration' section is expanded, showing 'Module Enable' set to 'Yes', 'Log Push Notification' set to 'Yes', and 'Notification Title' set to 'Push notification'. The 'Notification Title' field is highlighted with a red rectangle. Below this is the 'Firebase Configuration' section with various input fields for Firebase-related settings.

- **Mobile Notification with the title added in the admin configuration:**



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- **Browser Push Notification with the title added in the admin configuration:**

#00000353

← Back Send Email Reorder

✓ You created the credit memo.

ORDER VIEW

Information
Invoices
Credit Memos
Shipments
Comments History

Order & Account Information

Order # 00000353 (The order confirmation email was sent)

Order Date	Feb 10, 2021, 7:12:03 AM
Order Status	Closed
Purchased From	Main Website Main Website Store Default Store View
Placed from IP	202.47.53.27

Account Information [Edit Customer](#)

Customer Name	LARAIB FAKHR
Email	lfakhr+new@folio3.com
Customer Group	General

Address Information

Billing Address [Edit](#)

LARAIB FAKHR
folio3
CASULA MALL, New South Wales, 2170
Australia
T: 03362390901

Shipping Address [Edit](#)

LARAIB FAKHR
folio3
CASULA MALL, New South Wales, 2170
Australia
T: 03362390901

Push notification
Your order 00000353 is successfully canceled at Default Store View.
extensions.folio3.com

- Enable the module and enter the required project's firebase configurations in the field,

Configuration

Store View: Default Config [?](#) [Save Config](#)

✓ You saved the configuration.

FOLIO3 [?](#)

GENERAL

CATALOG

SECURITY

CUSTOMERS

SALES

YOTPO

MAGEPLAZA EXTENSIONS

ENGAGEMENT CLOUD

SERVICES

ADVANCED

General Configuration

Module Enable [store view] Yes

Log Push Notification [store view] Yes
It will log all sent push notifications into the database.

Notification Title [store view] Push notification

Firestore Configuration

Firestore Server Key [store view]

Firestore API Key [store view]

Auth Domain [store view]

Database Url [store view]

Project ID [store view]

Storage Bucket [store view]

Messaging Sender ID [store view]

App ID [store view]

Measurement ID [store view]

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- The admin can manage and enter customized push notifications for each order status update

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⚠ One or more of the Cache Types are invalidated: Page Cache, Configuration. Please go to [Cache Management](#) and refresh cache types. System Messages: 2

Configuration

🔍 79 👤 admin

Store View: Default Config **Save Config**

✓ You saved the configuration.

- Dashboard
- Sales
- Catalog
- Customers
- Marketing
- Content
- Folio3
- Reports
- Stores
- System
- Find Partners & Extensions

General Configuration

Module Enable (store view): Yes

Log Push Notification (store view): Yes
It will log all sent push notifications into the database.

Notification Title (store view): Push notification

Firestore Configuration

Order Notification (store view): Yes

Notification Text (store view): Thank you @customer_name@ for placing your order at @store_name@. Your order number is @order_id@. We Look forward to serving you more.
Variables :@customer_name@,@store_name@,@order_id@

Invoice Notification (store view): Yes

Notification Text (store view): Thanks for the order our valuable customer, Your invoice of order @order_id@ is successfully generated. Your invoice number is @invoice_id@.
Variables :@order_id@,@invoice_id@

Shipment Notification (store view): Yes

Notification Text (store view): Thanks for the order, Your order @order_id@ dispatched successfully. Your Shipment number is @shipment_id@.
Variables :@order_id@,@shipment_id@

Hold Notification (store view): Yes

Notification Text (store view): Dear @customer_name@, your order @order_id@ has been put on hold.
Variables :@customer_name@,@order_id@

Creditmemo Notification (store view): Yes

Notification Text (store view): Your order @order_id@ is successfully canceled at @store_name@.
Variables :@order_id@,@store_name@

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- The admin user can also enable the field if he wants to log the push notifications
Folio3 > Push Notification > Configuration > General Configuration > Log Push

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Notification

The screenshot shows the 'Follo3 Extensions' sidebar on the left with 'Configuration' highlighted. The main content area displays the 'Push Notification Configuration' form. The 'Log Push Notification' dropdown is highlighted in red, showing 'No' selected. A tooltip below it states: 'It will log all sent push notifications into the database.'

- The admin can also view the logs for all the push notifications
Folio3 > Push Notification > Push Notification Logs

The screenshot shows the 'Follo3 Extensions' sidebar on the left with 'Push Notification Logs' highlighted. The main content area displays the 'Push Notification Configuration' form. The 'Log Push Notification' dropdown is highlighted in red, showing 'No' selected. A tooltip below it states: 'It will log all sent push notifications into the database.'

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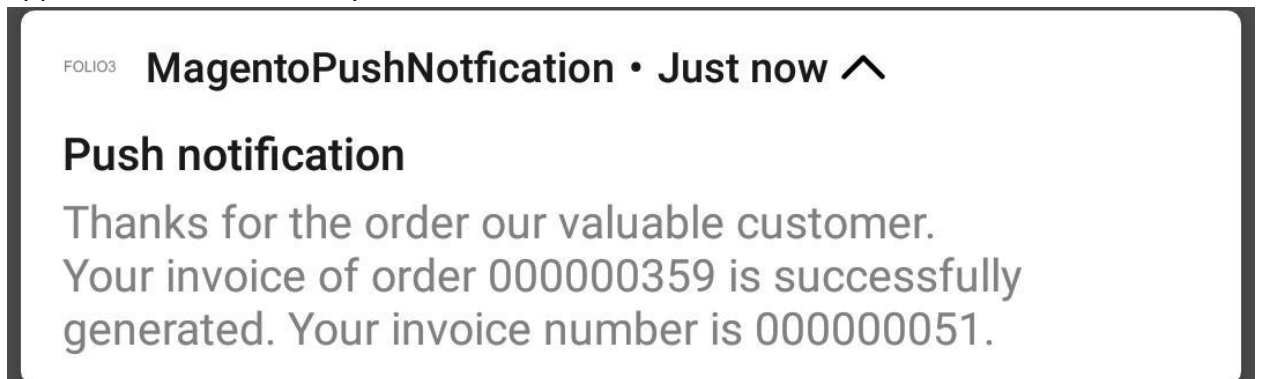
User Experience

- As soon as the user logs in the mobile application or the website, the customer device ID will be stored into the Magento DB

```
mysql> SELECT * FROM f3_customer_devices;
Empty set (0.00 sec)

mysql> SELECT * FROM f3_customer_devices;
+----+-----+-----+-----+
| id | customer_id | device_type | device_id |
+----+-----+-----+-----+
| 1 | 2 | android | eH-9r2rF600:APA91bE1d1-
XUyax2n2S4deD6p04nTn3n76WEEI1pY5p53qNX3YH |
+----+-----+-----+-----+
1 row in set (0.00 sec)
```

- User will receive push notifications for following order status updates if the Push Notification extension is enabled
 - Order Notification
 - Invoice Notification
 - Shipment Notification
 - Hold Notification
 - CreditMemo Notification
- The push notifications will be received in case buyer is logged in into the mobile application with his already created account and the device ID is saved into the DB



- The push notifications will be popped up if the end-user has given the front-end permissions for popups and also if he is logged in on the website.

#000000353

← Back Send Email Reorder

✓ You created the credit memo.

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- Information
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- Shipments
- Comments History

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