

HOW TO CONFIGURE PRODUCT REVIEWS EXTENSION FOR MAGENTO 2

- <u>Step 1</u> : Install the extension following the steps written in the extension installation guide.
- <u>Step 2</u> : Login to your Magento 2 admin panel and navigate to: <u>Folio3 > Configuration > Product Review</u>

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DASHBOARD	Configuration							Q 😰	1 admin 🗸	
\$ SALES	comparation	•	0					Relo	ad Data	
CATALOG										
CUSTOMERS							Gol	to Advanced Ren	orting D	
		D.	or your business perio	rmance, using our dynamic produ	uct, order, and o	customer reports tailore	ed to			
CONTENT				Chart is disabled. To enable th	ne chart, click he	ere.				
				Revenue	Tax	Shipping		Quantity		
REPORTS				\$0.00	\$0.00	\$0.00		0		
STORES				Bestsellers Most Viewe	d Products	New Customers	Customers	Yotpo Reviews	1	
\$		m	s Total	We couldn't find any records.						
Store Vi	iew: Default Config ▼	0								Save Config
FOLIO	B EXTENSIONS	^	General							\odot
				Enabled [store view]	Yes			¥		
Produ	ct Review			Owner's Reply Title [store view]	Reply from	n the Owner				
					Title for Owne	r's reply on frontend. Exa	mple Owner's Repl	У		
FOLIO				Show Email Field [store view]	Yes Select Yes if yo	ou want user/customer to	provide email addr	▼ ess.		

- <u>Step 3</u> : Enable the extension
- <u>Step 4</u> : Input the text that will be displayed on front-end as the title of admin's response

• <u>Step 5</u> : Enable the Show Email field if you wish the guest user to enter their email address while submitting any review on front end

Your Rating *	
Quality	
Rating	

Price	
* * * * * *	
Value	

Nickname *	
Email *	
Your email will not be disclosed publically.	
Summary *	
Review *	

• <u>Step 6</u> : Flush the cache and enjoy your business growth

HOW TO RESPOND TO THE REVIEW

Once the extension is installed, you will be able to respond to all the received responses, steps are as following:

- <u>Step 1</u> : Navigate to Marketing > User Content > All Reviews
- <u>Step 2</u> : Select the review you wish to respond
- <u>Step 3</u> : Scroll down to the bottom of the page and add your response in **Owner Reply** to **Review**

view Details							
Product	Sprite Yoga	Companion Kit					
Author	Guest						
Summary Rating	****	*					
Detailed Rating *	Quality	****					
	Rating	****					
	Value	*****					
Status *	Approved	: v					
Nickname *	LARAIB 1						
Summary of Povinger *	WORTH T						
Summary of Review *		in anice					
Review *	WORTH TH	HE PRICE					
						, A	
Reviewer Email *	lfakhr+123@	9folio3.com					
wner Reply to Review	-						
Reply	Thank you better nex	u for your genuine respi kt time.	onse, looking	orward to your sh	hopping again	and hope to serve you	

<u>Step 4</u> : Change the status to approve and Save Review, if review is not approved yet.